

SAP SME (f/m)

AKG México

Tradition und Innovation

Since 1919 the AKG Group is a specialist in the field of heat transfer. Our group of companies is financially sound, innovative and expanding. With about 2.500 employees at 12 locations in Europe, the Americas and Asia we develop and produce heat exchangers for a multitude of application areas and branches.

AKG Lagos de Moreno S.A. de C.V. was incorporated in Mexico in October 2021 and belongs to the group of AKG sites of North America, Start of production will be in spring 2022. Main areas will be cooling solutions for construction, forestry, agriculture, on-highway, compressor, material handling, industrial, off-highway, and mining markets for AKG's customers in North American countries.

Tasks and Responsibilities

SAP SME is responsible for supporting implementation and existing business and manufacturing processes by identifying, and managing business critical data that drives the different modules in processes. This role is also responsible for documenting processes and developing Key users within various functional areas, and will support ongoing process improvement projects relating to SAP.

- Support for troubleshooting, configuration, system security, installation, deployment, maintenance
- Ensure effective operation and peak performance of SAP environments
- Responsible for development, maintenance and testing of contingency plans
- Assist IT with hardware maintenance and lifecycle planning for the software, hardware and networking assets affecting SAP
- Enforce SAP best practices and optimization
- Participate in the setting of objectives, strategies, plans, programs, performance standards/measures and procedures, as a member of the IT environment
- Provide day-to-day operational support including responding to incidents, troubleshooting, and executing corrective action
- Develop processes, as needed, to resolve data discrepancies and test them prior to deployment to the production environment
- Analyze, troubleshoot and perform any data cleansing as required
- Work with support groups to coordinate scheduling of backups and test recovery strategies
- Answer support/operations questions/issues raised by the Users
- Monitor and re-start failed application jobs as needed
- Manage and maintain master data across different SAP systems for different process
- Develop processes and define standards for Data Management activities

- Train users on processes and standards to raise capability in the organization around SAP

Job Qualifications

- Degree in Systems engineering, Computer science, software engineer
- Several years of experience in IT Support
- Have a working knowledge of BOM Structures, Inventory Control, SAP, Supply chain and finance concept
- Knowledge of SAP ERP systems, as key user and implementation
- Comprehensive knowledge and hands-on expertise with SAP
- Understanding of configuring and troubleshooting SAP data repositories including repository connectivity and failure problems
- Good English written and verbal communication skills
- Good time-management skills
- Great interpersonal and communication skills
- Analytical, detail oriented, highly organized
- Ability to work with complexity and manage ambiguity

Starting Date: As available

Application to:

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